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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS, ET AL.

Serial No.: 09/746,508

Filed: 12/26/00

For: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS

PROCESSING

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Art Unit: 2166

Examiner: Not Yet Assigned

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents Washington, D.C. 20231

Sir:

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Applicants wish to make of record in the above-identified application the document of documents referenced on the attached Form PTO-1449. A copy of each reference is enclosed herewith.

The undersigned believes that this Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application.

Accordingly, Applicants do not believe that a fee is due for filing this paper. However, should a first action on the merits have been issued on the same day or before this Information Disclosure Statement is filed, please accept this Information Disclosure Statement under Rule 97(c) and charge the requisite Rule 17(p) fee to our Deposit Account No. 50-1390, under Order No. BS99-184 and proceed to consider this Information Disclosure Statement.

It is respectfully requested that the information be expressly considered during the prosecution of this application, and that each reference be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

Serial No.: 09/746,508

Art Unit: 2166

Attorney's Docket No.: BS99-184

This submission does not represent that any referenced document is material or constitutes "prior art." If it should be determined that one or more of the referenced documents constitute "prior art" under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of the reference or references.

Applicants further reserve the right to take appropriate action to establish the patentablity of the disclosed invention over any referenced document, should it be applied against the claims of the present application.

Respectfully submitted,

WILLIS, ET AL.

By:

Poh C. Chua

Registration No. 44,615

SHAW PITTMAN LLP 1650 Tysons Boulevard McLean, VA 22102 Tel: (703) 770-7696

Date: October  $\sqrt{2}$ , 2001

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Document #: 1154097 v.1

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			Applicant(s) WILLIS, ET AL.						
			Filing Date 12/26/00		Group Art Unit 2166				
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FORM PTO-A820 (also form PTO-1449)

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conformance and not considered. Include a copy of this form with next communication to applicant.

Patent and Trademark Office \* U.S. DEPARTMENT OF COMMERCE SHEET 1 OF 4

## INFORMATION DISCLOSURE ATION (Use several sheets if necessary)

not considered. Include copy of this form with next communication to applicant.

Docket Number (Optional)

BS99-184

Application Number

09/746,508

Applicant(s)

WILLIS, ET AL.

Group Art Unit

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Docket Number (Optional) BS99-184	Application Number 09/746,508		
Applicant(s) WILLIS, ET AL.			
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	(Use several sheets if necessary)	WILLIS, ET AL.				
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